

COOKIE POLICY

Nakasero Hospital Limited

Last updated: 28 October 2026

1. Introduction

This Cookie Policy explains how Nakasero Hospital Limited ("NHL", "we", "us" or "our") uses cookies and similar technologies when you visit our website.

We use cookies to support website functionality, improve user experience, maintain security and, where enabled, understand how visitors interact with our website.

This policy should be read together with our Privacy Policy.

2. What Are Cookies?

Cookies are small text files stored on your computer, smartphone or other device when you visit a website. They help websites remember certain information about your visit, preferences or interactions.

Some cookies are necessary for a website to function, while others help measure website performance or provide additional features.

3. Types of Cookies We May Use

3.1 Strictly Necessary Cookies

These cookies are essential for the website to operate correctly. They may support secure access, session management, form submissions and other core website functions.

These cookies cannot generally be disabled through our website's cookie preference settings without affecting certain features.

3.2 Functional Cookies

Functional cookies help remember your preferences and support enhanced website features, such as maintaining selected settings or improving navigation.

3.3 Analytics and Performance Cookies

Where enabled, these cookies help us understand how visitors use our website, including which pages are visited, how visitors navigate the website and whether technical errors occur.

We may use this information to improve website performance, usability and accessibility.

3.4 Third-Party Cookies

Some services integrated into our website may place cookies on your device. These may include analytics providers, embedded content services, appointment booking tools or payment service providers, where applicable.

Third-party cookies are subject to the relevant provider's policies and practices.

4. Why We Use Cookies

We may use cookies and similar technologies to:

- Ensure our website functions properly and securely.
- Support appointment booking and other online services.
- Remember relevant preferences and settings.
- Understand website traffic and improve performance.
- Support third-party features integrated into our website.

We do not use this policy to authorise the collection of information beyond what is necessary for the purposes described and permitted by applicable law.

5. Cookies and Personal Information

Some cookies may collect information such as your device type, browser, approximate location, pages visited and interactions with our website.

Cookies used during authenticated sessions may also support account security and service delivery.

Cookies should not be used to collect or disclose confidential medical information unnecessarily. Any processing of personal or health information is subject to our applicable privacy and data protection obligations.

6. Your Cookie Choices

You can manage cookies in the following ways:

- **Cookie preferences:** Where a cookie consent tool is available, you can accept, reject or customize non-essential cookies.
- **Browser settings:** You can configure your browser to block or delete cookies.
- **Third-party settings:** You may be able to manage cookies through the relevant third-party provider.

Disabling certain cookies may affect the availability or functionality of some website features.

Where consent is required, non-essential cookies will only be used after you provide valid consent. You may withdraw or change your consent at any time through the available preference controls.

7. How Long Cookies Remain on Your Device

Cookies may be classified as:

- **Session cookies:** These are generally removed when you close your browser.
- **Persistent cookies:** These remain on your device until they expire or you delete them.

The retention period depends on the purpose of each cookie and the relevant service. Specific cookie names, purposes and expiry periods should be documented in our cookie inventory.

8. Third-Party Websites

Our website may contain links to third-party websites or services. We do not control the cookie practices of external websites.

We encourage you to review the privacy and cookie policies of any third-party service you access.

9. Data Protection and Security

We take reasonable measures to protect information processed through our website. Cookie-related information is handled in accordance with applicable data protection requirements.

Access to information is restricted where appropriate, and cookies should be configured with suitable security settings.

10. Changes to This Cookie Policy

We may update this policy from time to time to reflect changes in our website, technologies, services or legal obligations.

Any changes will be published on this page with an updated revision date.

11. Contact Us

If you have questions about this Cookie Policy or how cookies are used on our website, please contact:

Nakasero Hospital Limited

Website: <https://nakaserohospital.com/>

For further assistance, please use the contact details published on our website.